

ENVIRONMENTAL PRACTICE



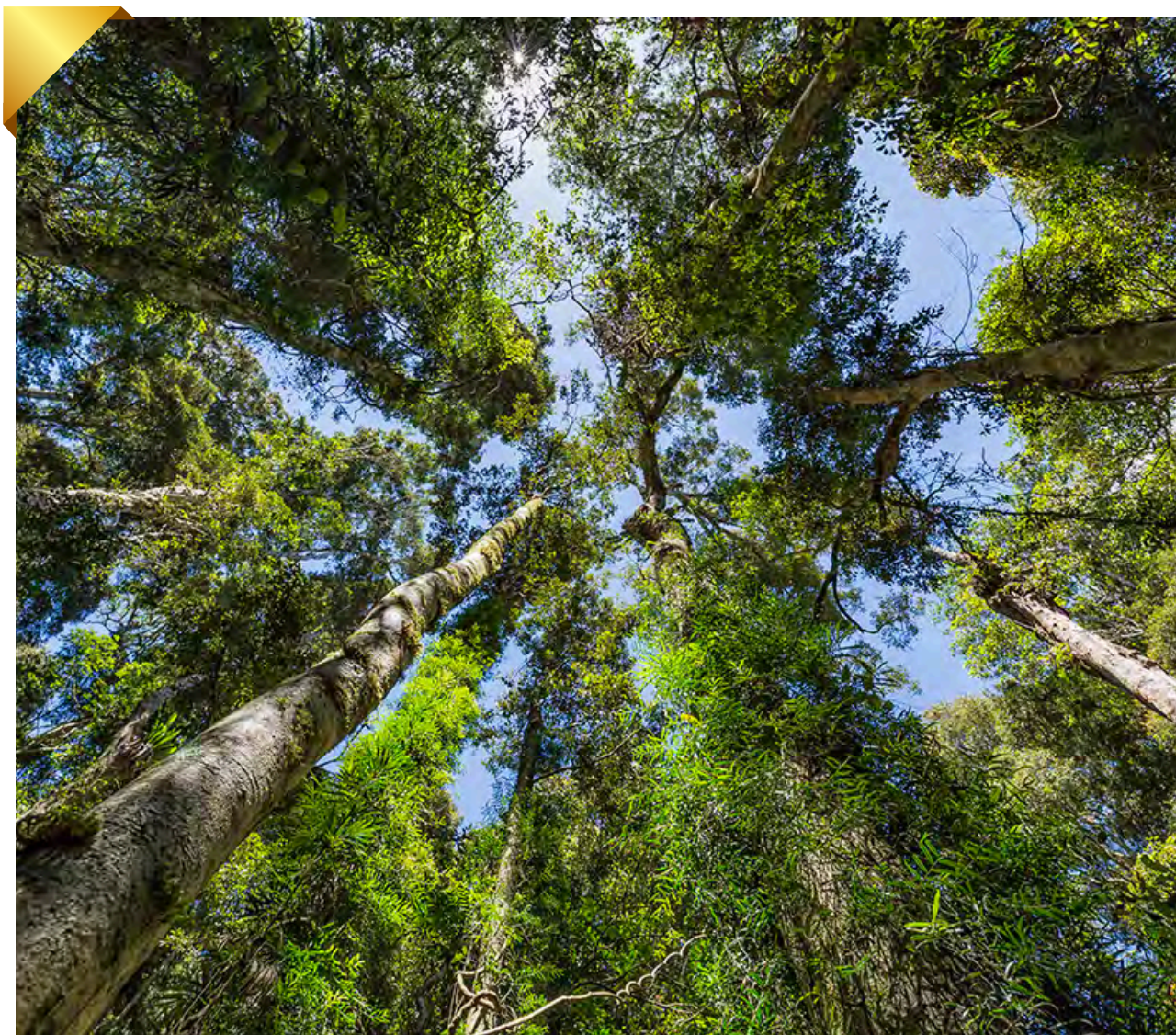
Protecting What Matters Most

For almost 100 years, O'Reilly's Rainforest Retreat has welcomed guests into one of Australia's most extraordinary natural environments, the ancient Gondwana Rainforests of Lamington National Park.

As a family-owned and operated business, we understand that our greatest responsibility is caring for the environment that has cared for us for generations. At O'Reilly's, sustainability is woven into the way we operate, host, build, educate and grow — guided by almost a century of connection to Lamington National Park.

From environmental management and conservation initiatives to guest education, responsible water use, waste reduction, local sourcing and low-impact accommodation design, we believe tourism should actively contribute to protecting the places people come to experience.

Our environmental practice is guided by three connected values:
Heritage | Hospitality | Environment



Heritage

For generations, the O'Reilly family has lived and worked within this remarkable landscape. Protecting the legacy of Lamington National Park and sharing its stories with future generations remains central to who we are.



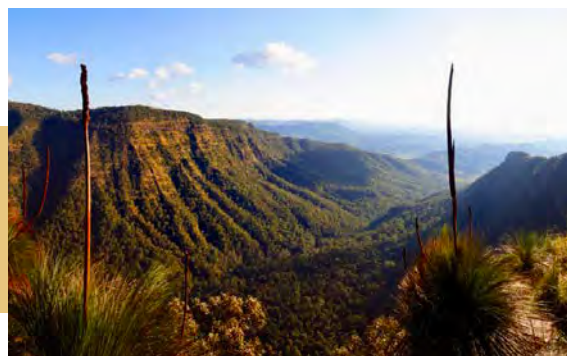
Hospitality

We believe meaningful hospitality is thoughtful, genuine and responsible. Every guest experience should encourage connection — with nature, community, culture and each other.



Environment

From conserving water and energy to reducing waste, protecting biodiversity and supporting conservation programs, we are committed to minimising our environmental footprint and continually improving the way we operate.



Advanced ECO Certification



O'Reilly's Rainforest Retreat proudly holds Advanced Ecotourism certification through Ecotourism Australia's ECO Certification program.

This certification recognises tourism experiences that operate with a strong natural area focus and a commitment to ecological sustainability, environmental education, conservation, cultural respect, local community benefit, guest satisfaction and responsible marketing.

For our guests, this provides confidence that O'Reilly's offers a high-quality, ecologically responsible tourism experience grounded in care for Lamington National Park and the remarkable natural environment that surrounds us. Our certification also reflects our ongoing responsibility to measure, review and improve the way we operate. This includes how we manage resources, protect biodiversity, educate guests, support local communities and minimise our impact within a sensitive World Heritage rainforest environment. For more information, please visit [Ecotourism Australia](https://www.ecotourism.australia.com).





Our Ecotourism Commitment

Ecotourism is nature-based tourism that takes place in natural areas, supports ecological sustainability, provides opportunities for learning and interpretation, and contributes to conservation and local community wellbeing. For O'Reilly's, ecotourism is deeply connected to our history. The O'Reilly family began guiding visitors through this landscape in the early 1900s, helping people experience, understand and appreciate the rainforest long before ecotourism became a recognised industry term.

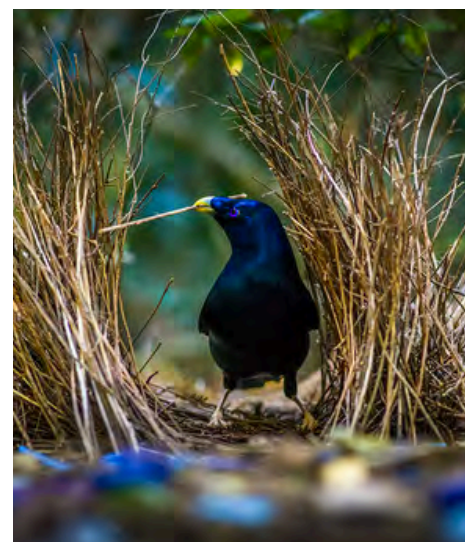
Today, that legacy continues through our guided activities, wildlife experiences, rainforest interpretation, conservation partnerships, environmental management practices and commitment to protecting Lamington National Park.

Our approach to ecotourism is guided by the principles of:

- **natural area focus;**
- **ecological sustainability;**
- **education and interpretation;**
- **contribution to conservation;**
- **cultural respect;**
- **support for local communities;**
- **guest satisfaction;**
- **and responsible marketing.**

For us, ecotourism means more than inviting guests into nature. It means helping people understand the significance of the rainforest, encouraging respectful behaviour, supporting local communities, protecting wildlife and habitat, and ensuring tourism contributes positively to the place guests have come to experience.

At O'Reilly's, every stay, walk, tour and wildlife encounter is an opportunity to deepen connection with the natural world and inspire greater care for Lamington National Park.



Acknowledgement of Country



We acknowledge the Traditional Custodians of the land on which O'Reilly's stands, and pay our respects to Elders past and present.

We recognise the Yugambeh language region, and the Aboriginal language mobs connected to this Country, including the Mununjali people of the Kerry Valley and Beaudesert region, and the Wangerriburra people of the Canungra and Coomera River region.

We honour their enduring connection to this ancient landscape — known to many as Woonoongoora — and acknowledge the stories, knowledge and care that have shaped and protected this place for generations.

We recognise that our responsibility as custodians today builds upon thousands of years of care shown by the Yugambeh people. Our commitment to protecting this rainforest is one small part of that continuing story.

This acknowledgement is central to our environmental practice. It reminds us that Lamington National Park is not only a place of extraordinary biodiversity, but a living cultural landscape with deep ecological, spiritual and historical significance. Our responsibility is to care for this place with respect, integrity and long-term thinking, while encouraging guests to experience the rainforest mindfully and with a greater understanding of the Country they are visiting.

Natural Area Focus

O'Reilly's Rainforest Retreat is located within Lamington National Park, part of the World Heritage-listed Gondwana Rainforests of Australia.

This extraordinary landscape is central to who we are. Guests come to O'Reilly's to experience ancient rainforest, walking tracks, waterfalls, birdlife, wildlife, mountain air and the peace of being immersed in nature.

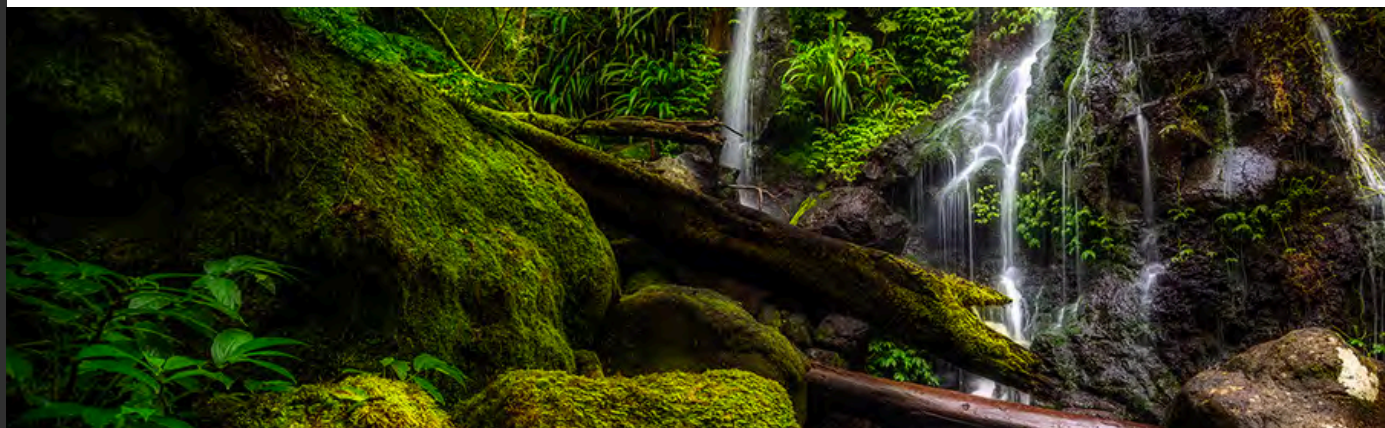
Many of our guided experiences take place within or alongside protected natural areas, while privately owned O'Reilly's land is managed with a conservation and nature-tourism focus.

This ensures the surrounding environment remains at the heart of the guest experience.

Our natural area focus includes:

- **helping guests experience Lamington National Park in a safe and respectful way;**
- **encouraging mindful exploration of walking tracks, lookouts and rainforest environments;**
- **offering guided interpretation that deepens guest understanding of the landscape;**
- **protecting wildlife and habitat through low-impact practices;**
- **supporting conservation and environmental education;**
- **and ensuring tourism activity remains connected to the long-term care of the rainforest.**

O'Reilly's exists because of this landscape. Our role is to help guests connect with it, appreciate it and understand why it must be protected for future generations.



Ecological Sustainability



Ecological sustainability is central to the way O'Reilly's operates.

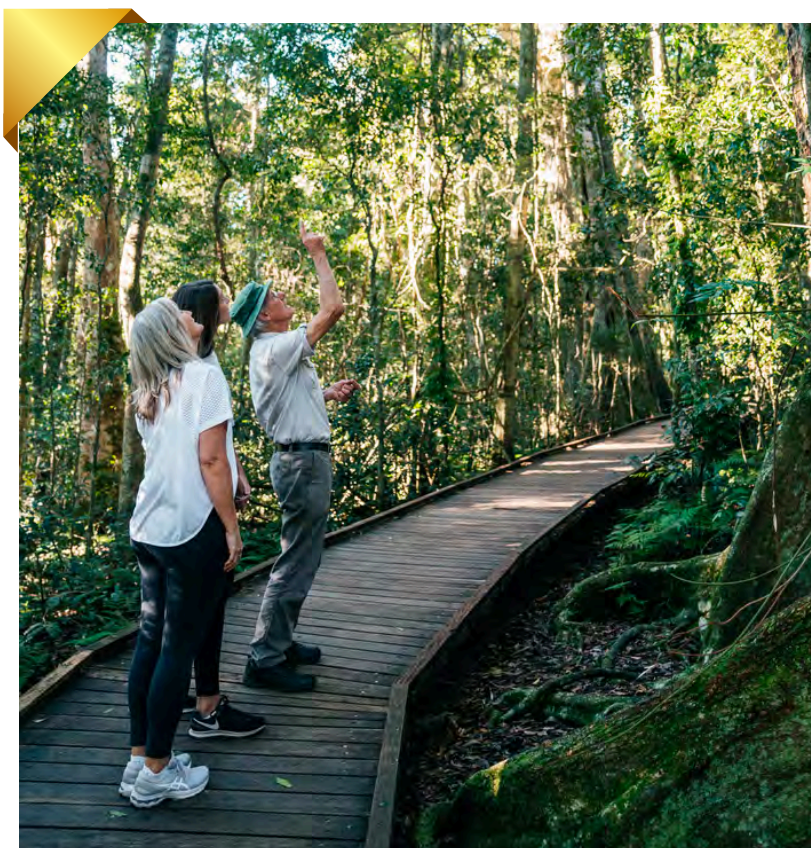
Our location within Lamington National Park brings a responsibility to reduce our environmental footprint, protect biodiversity, manage resources carefully and ensure tourism activity remains compatible with the long-term health of the rainforest.

O'Reilly's works to embed sound environmental practice across all departments, including accommodation, food and beverage, housekeeping, maintenance, activities, guest services and staff operations.

Our ecological sustainability practices include:

- **reducing waste through reuse, recycling and responsible purchasing;**
- **minimising freshwater use through monitoring, guest education and water-conscious systems;**
- **improving energy efficiency and reducing unnecessary emissions;**
- **using biodegradable, low-nutrient and chlorine-free cleaning products where possible;**
- **minimising the use of fertilisers, herbicides and pesticides;**
- **protecting biodiversity on O'Reilly's land and within the surrounding national park environment;**
- **using native plants and local endemic species in landscaping where possible;**
- **reducing unnecessary noise and light pollution;**
- **supporting local producers and suppliers where practical;**
- **and continually measuring, reviewing and improving our environmental performance.**

Our approach is practical and ongoing. We recognise that ecological sustainability is not achieved through one initiative alone, but through many daily decisions that reduce impact, protect natural systems and support responsible tourism. From the way we manage water and waste, to the way we guide guests through the rainforest, O'Reilly's is committed to operating with care, respect and accountability within this extraordinary World Heritage environment.



Water, Wastewater and Resource Management



Water is one of O'Reilly's most important sustainability responsibilities.

The Retreat's water supply is gravity-fed from a natural spring and treated on site before use. Across the property, approximately 200,000 litres of water is stored to support daily operations within the rainforest environment. O'Reilly's water infrastructure has evolved over time. Historically, water was pumped up from Moran's Creek. Today, the Retreat uses a gravity-fed supply from Canungra Creek, reflecting a long-term commitment to improving infrastructure and managing resources more responsibly as the business has grown.

To support responsible water use, O'Reilly's uses a combination of monitoring, guest education, staff awareness and water-conscious systems. Pure mountain spring water is freely available to guests throughout the Retreat, encouraging the use of refillable bottles and helping reduce unnecessary single-use plastic waste. At Pat's Farm, rainwater harvesting forms part of the lower-impact accommodation approach, supporting the site's off-grid sustainability story.

Wastewater management is also a priority due to O'Reilly's sensitive rainforest location. O'Reilly's operates an on-site water treatment facility that treats wastewater safely and allows it to be recycled back through toilet flushing systems. This reduces unnecessary demand on fresh water while helping protect the surrounding environment. The treatment facility is monitored and maintained regularly, with performance checks and water quality monitoring to help protect natural waterways and reduce the risk of contamination.

Our water and wastewater approach supports:

- **responsible water sourcing and storage;**
- **on-site water treatment;**
- **reduced single-use plastic through refillable water options;**
- **rainwater harvesting at Pat's Farm;**
- **wastewater treatment and reuse;**
- **reduced demand on fresh water;**
- **and protection of the surrounding rainforest environment.**

By managing water carefully from source to reuse, O'Reilly's supports the long-term health of the landscape that sustains us.





Waste Reduction and Recycling

O'Reilly's is committed to reducing waste, improving recycling and helping guests make more responsible choices during their stay.

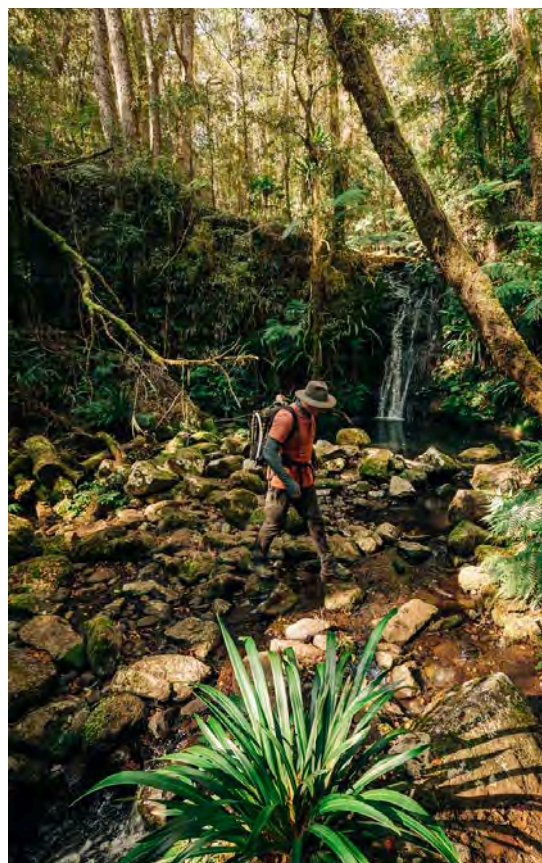
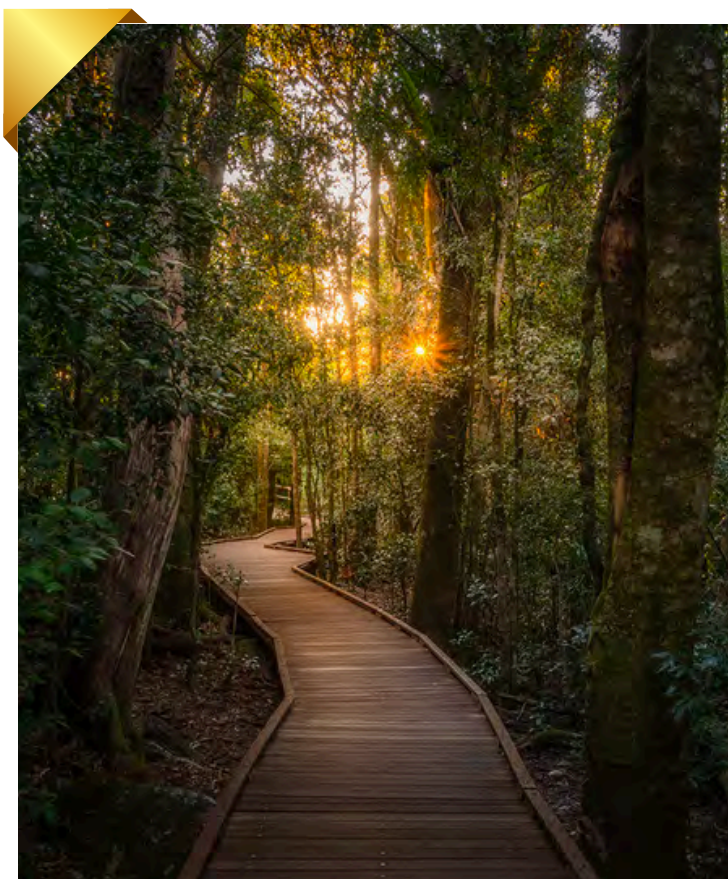
Operating in a rainforest environment means we must carefully consider what is brought onto the mountain, how materials are used, and how waste is separated, managed and removed. Our aim is to reduce unnecessary landfill, improve recycling practices and encourage more mindful consumption across the Retreat.

Waste reduction at O'Reilly's includes:

- **choosing products with minimal packaging where possible;**
- **purchasing in bulk where practical;**
- **reusing materials where appropriate;**
- **separating recyclable waste streams;**
- **encouraging staff and guests to recycle correctly;**
- **using recyclable and compostable products where suitable;**
- **working with suppliers to reduce unnecessary packaging;**
- **and monitoring waste volumes to identify opportunities for improvement.**

O'Reilly's also participates in the Scout10cent recycling program through Queensland's Containers for Change initiative. This helps ensure eligible cans and bottles are separated from general waste and recycled responsibly. Guest-facing waste communication plays an important role in this process. Signage helps guests understand how to sort waste correctly, including general landfill, recyclables and refundable cans and bottles. By making the system clear and practical, we make it easier for guests to take part.

Waste reduction is a shared responsibility. Through better purchasing decisions, staff awareness, guest education and clear recycling systems, O'Reilly's continues to reduce landfill and protect the rainforest environment that surrounds us.



Energy Efficiency and Emissions Reduction



O'Reilly's is committed to improving energy efficiency and reducing unnecessary emissions across our operations. Operating on the mountain requires careful resource management. Energy is used across guest accommodation, kitchens, dining areas, laundry, maintenance, staff facilities, offices and guided activity operations. Our aim is to use energy responsibly, reduce avoidable consumption and continue improving the efficiency of our systems over time.

Our energy efficiency practices include:

- **using energy-efficient lighting where possible;**
- **purchasing energy-efficient equipment and appliances where practical;**
- **encouraging guests to turn off lights, heating and air-conditioning when not in use;**
- **maintaining equipment regularly to support efficient performance;**
- **using natural ventilation where appropriate;**
- **reducing unnecessary electricity use across departments;**
- **monitoring energy consumption through utility bills and internal review;**
- **and educating staff about responsible energy use.**

O'Reilly's has also participated in the GreenPower program, purchasing a portion of energy from renewable sources. This supports cleaner energy generation and reflects our ongoing commitment to reducing greenhouse gas emissions where possible.

Vehicle use is another important part of emissions reduction. O'Reilly's works to reduce unnecessary vehicle impacts by:

- **maintaining vehicles and machinery in good working order;**
- **using the most appropriate vehicle size for guest numbers and operational needs;**
- **combining trips where practical;**
- **encouraging reduced vehicle use around the property;**
- **and sourcing locally where possible to help reduce transport-related impacts.**

Local sourcing also supports emissions reduction by reducing food miles and strengthening regional supply chains. Where possible, O'Reilly's gives preference to local producers, suppliers and service providers.

Our emissions reduction approach is practical and ongoing. It includes improving efficiency, monitoring resource use, maintaining equipment, reviewing transport practices and making daily operational decisions that help reduce our overall environmental footprint.





Education, Interpretation and Ethical Wildlife Experiences

Education and interpretation are central to the O'Reilly's experience.

For generations, guests have come to O'Reilly's not only to see the rainforest, but to understand it. Our guided activities, wildlife experiences and interpretive programs are designed to help guests connect more deeply with Lamington National Park and appreciate the significance of its plants, animals, ecosystems and history.

O'Reilly's offers a range of nature-based experiences that support environmental learning, including:

- **guided rainforest walks;**
- **birdwatching experiences;**
- **wildlife encounters;**
- **Birds of Prey presentations;**
- **glow worm tours;**
- **nocturnal wildlife experiences;**
- **Eco Rangers children's programs;**
- **rainforest interpretation;**
- **and private guiding experiences.**

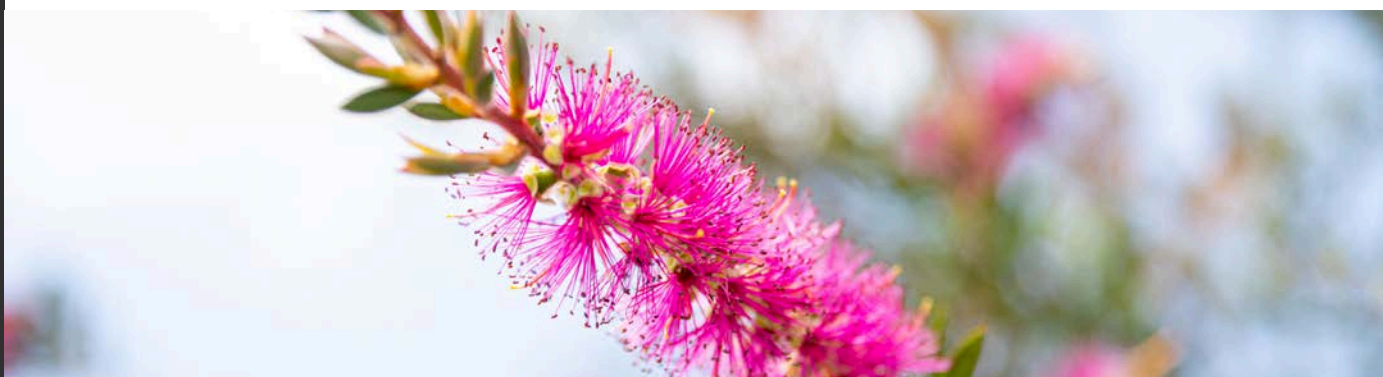
These programs help guests learn about biodiversity, conservation, wildlife behaviour, rainforest ecology and the importance of protecting natural areas.

O'Reilly's is also proud to be a trusted authority in responsible birding, combining decades of field knowledge with a bird-first approach to guiding in Lamington National Park. Our birding experiences are designed to help guests connect with remarkable species in an ethical, low-impact way that respects both the birds and the rainforest they call home.

Ethical wildlife and birding experiences at O'Reilly's are guided by principles of:

- **low-impact observation;**
- **respect for nesting, feeding and breeding behaviours;**
- **minimal disturbance to birds and wildlife;**
- **protection of habitat;**
- **guest education and responsible behaviour;**
- **guide-led interpretation;**
- **and appreciation of wildlife without pressure for guaranteed sightings or close contact.**

Through education and interpretation, O'Reilly's helps transform a guest visit into a deeper connection with nature. We believe people protect what they understand, and our role is to inspire care, curiosity and respect for the rainforest long after guests leave the mountain.





Contribution to Conservation

Conservation has always been part of the O'Reilly's story.

O'Reilly's has a long history of supporting research, environmental education and conservation efforts within Lamington National Park. Our role as a nature-based tourism operator is not only to provide access to the rainforest, but to contribute to the protection, understanding and long-term care of the ecosystems that make this place so significant.

Our contribution to conservation includes:

- **supporting environmental education and interpretation;**
- **encouraging responsible guest behaviour in natural areas;**
- **contributing to biodiversity awareness through guided experiences;**
- **supporting research and environmental monitoring where possible;**
- **working alongside local environmental groups and conservation initiatives;**
- **supporting the Green Mountains Natural History Fund;**
- **promoting wildlife protection and habitat awareness;**
- **and helping guests understand why Lamington National Park must be protected.**

O'Reilly's has a long association with the Green Mountains Natural History Association, which has supported projects that enhance visitor understanding and appreciation of Lamington National Park. These projects have included significant visitor experiences such as the Tree Top Walk and accessible walking infrastructure.

Bird and Wildlife Week surveys have also contributed valuable observations of fauna in the region, helping build awareness of wildlife populations and ecological changes over time.

At Pat's Farm, each chalet booking contributes \$20 to the Natural History Fund, providing a direct link between guest stays and conservation support.

For O'Reilly's, conservation is strengthened through connection. By helping guests see, hear, learn about and appreciate the rainforest, we encourage a deeper respect for the natural world and a greater understanding of why it must be protected for future generations.





Supporting Local Communities

O'Reilly's recognises that responsible tourism must benefit the community as well as the environment.

Our connection to the Scenic Rim region is an important part of who we are. Wherever possible, O'Reilly's supports local people, producers, growers, makers, suppliers and service providers, helping to strengthen the regional economy and celebrate the character of the area.

Supporting local communities includes:

- **giving preference to local producers and suppliers where practical;**
- **employing people from the local area wherever possible;**
- **supporting regional growers, farmers and artisans;**
- **showcasing local food, wine and handmade products;**
- **reducing food miles through local sourcing;**
- **working with local environmental groups and initiatives;**
- **supporting regional tourism partnerships;**
- **and encouraging guests to experience the wider Scenic Rim region respectfully.**

This commitment is visible through seasonal menus, local produce, O'Reilly's wines, paddock-to-plate experiences, regional partnerships and products available through the Gift Shop.

For O'Reilly's, supporting local is part of sustainable tourism. It helps keep skills, jobs and creativity within the region, while giving guests a richer connection to the people and places that shape the Scenic Rim.

By choosing O'Reilly's, guests are not only visiting Lamington National Park; they are also supporting a broader network of local growers, makers, staff, guides, suppliers and community partners who help make the O'Reilly's experience possible.





Guest Participation: Stay for Good, Green Card and Pat's Farm

O'Reilly's believes guests can be part of protecting the rainforest through simple, practical choices during their stay. Our guest participation initiatives are designed to make sustainability visible, accessible and positive. Rather than asking guests to make large changes, we provide small opportunities that reduce impact, support conservation and deepen their connection to Lamington National Park.

Stay for Good

The Stay for Good message helps guests understand that every stay at O'Reilly's contributes to something bigger. Whether guests refill a water bottle, sort waste correctly, support local producers, participate in an eco-tour, choose a lower-impact housekeeping option or spend time learning about the rainforest, their visit can support the ongoing protection of this World Heritage-listed environment.

Stay for Good is a simple invitation: to enjoy the mountain while helping care for it.

Green Card Initiative

The Green Card initiative gives guests a practical way to reduce their environmental footprint during their stay. A Green Card is placed in every guest room so guests can clearly indicate when they would like to skip daily room cleaning and linen laundering. Guests who participate receive a complimentary drink voucher as a thank you for supporting O'Reilly's eco-friendly mission.

By reducing daily servicing, the Green Card initiative helps reduce:

- **water use;**
- **energy use;**
- **laundrying;**
- **chemical use;**
- **room servicing impacts;**
- **and emissions associated with daily housekeeping.**

This initiative makes sustainability easy for guests to take part in, while reinforcing the idea that small choices can make a meaningful difference.

Pat's Farm

Pat's Farm is an example of guest participation through lower-impact accommodation.

The off-grid eco-chalets have been designed to balance comfort with environmental responsibility, incorporating solar power, rainwater harvesting, eco-conscious amenities and carefully considered materials.

Each Pat's Farm Chalet booking contributes \$20 to the Natural History Fund, helping support the protection of the ancient ecosystems guests are there to experience.

Guest signage at Pat's Farm also encourages responsible waste sorting, refillable water use, local food support, respect for Country and mindful exploration of the rainforest.

Together, Stay for Good, Green Card and Pat's Farm help guests feel part of O'Reilly's environmental story. They show that sustainability is not only something happening behind the scenes; it is something guests can see, understand and actively support.

This document was reviewed and updated in 2026 as part of O'Reilly's ongoing commitment to environmental management, responsible tourism and continuous improvement. To learn more about our current sustainability initiatives, please visit our Sustainability webpage or contact us directly.